



## CISCO CCNA COLLABORATION CERTIFICATION FREQUENTLY ASKED QUESTIONS

Multiple trends are converging, e.g. mobile and dispersed workers, video communication proliferation. Job roles are converging, e.g. video and video job roles converged to become the collaboration job role. New collaboration tools are being introduced to further transform how people and organizations collaborate. Collaboration is becoming critical, and a necessity for business success and innovation.

The CCNA Collaboration certification confirms that you have the skill-set to deliver business value using Cisco collaboration solutions. Imagine the impact to your organization when you bring the latest collaboration knowledge.

**Question: What is the CCNA Collaboration certification?**

**Answer:** The Cisco CCNA Collaboration is a 3-year; professional-level certification program and training curriculum intended to recognize voice, video, and collaboration engineers who want to develop their collaboration and video skills.

**Question: With what track is the CCNA Collaboration certification associated?**

**Answer:** The CCNA Collaboration certification is associated with unified communications (UC) and collaboration engineering job roles and technology track, which also includes the Cisco CCNP Collaboration and CCIE Collaboration certifications.

**Question: Who should get a CCNA Collaboration certification?**

**Answer:** The following groups should consider obtaining a CCNA Collaboration certification:

- Network Video administrator and operator
- Voice / UC / Collaboration / Communications Engineer
- Collaboration Tools Engineer
- Collaboration Sales / Systems Engineer
- IP Telephony “VoIP” Engineers
- IP Network Engineers

**Question: What are the requirements to obtain a CCNA Collaboration certification?**

**Answer:** A candidate is required to pass the following 2 exams to obtain a CCNA Collaboration certification.

- Exam #210-060 - Implementing Cisco Collaboration Devices v1.0 (CICD)
- Exam# 210-065 - Implementing Cisco Video Network Devices v1.0 (CIVND)



**Question: If I am working on my CCNA Voice or CCNA Video certification, can I apply the completed exams towards a CCNA Collaboration certification?**

**Answer:** In some cases you are able to apply completed CCNA Voice and CCNA Video exams towards a CCNA Collaboration certification, but not all exams within the CCNA Voice and CCNA Video tracks will be accepted. For complete information on the status of CCNA Voice and CCNA Video exams within the CCNA Collaboration certification, visit the Collaboration Migration Tool

**Question: Are there any required formal training courses to obtain the CCNA Collaboration certification?**

**Answer:** There are no formal training courses required, however a series of instructor-led training courses are recommended to prepare for the required exams. Recommended trainings include:

- Implementing Cisco Collaboration Devices v1.0 (CICD)
- Implementing Cisco Video Network Devices 2 v1.0 (CIVND2)

**Question: What are the prerequisites for the CCNA Collaboration certification?**

**Answer:** There are no prerequisites for the CCNA Collaboration certification. However, recommended that you have 1–3 years of experience working in a unified communications, voice, video, and/or collaboration network environment. We also recommend attending or having equivalent knowledge associated with Interconnection Cisco Network Devices Part 1 (ICND 1).

**Question: With a CCNA Collaboration certification, what job roles are you prepared for?**

**Answer:** The CCNA Collaboration certification prepares you for the role of a UC /collaboration/ communications engineer working in a small-medium business or support staff for a large enterprise.

**Question: How do I achieve a CCNA Collaboration certification if I already have a CCNA Voice certification?**

**Answer:** A candidate possessing a valid CCNA Voice certification can obtain a CCNA Collaboration certification by passing the following exam:

- Exam # 210-065 - Implementing Cisco Video Network Devices v1.0 CIVND v1.0

**Question: How do I achieve a CCNA Collaboration certification if I already have a CCNA Video certification?**

**Answer:** A candidate possessing a valid CCNA Video certification will be automatically granted a CCNA Collaboration certification. However, the existing recertification period applies. For example, if your CCNA Video certification is scheduled for recertification, you must recertify as a CCNA Collaboration candidate before your CCNA Video certification lapses.

**Question: If I already have my CCNA Voice and CCNA Video does this mean that I am now a CCNA Collaboration.**

**Answer:** Yes that is correct. You have already completed the requirements for CCNA Collaboration



**Question: CCNA Voice certification retires on August 14, 2015. When CCNA Voice retires will my CCNA Voice certification automatically convert to a CCNA Collaboration certification?**

**Answer:** No. It is however recommended that a candidate with an active CCNA Voice certification migrate to the CCNA Collaboration certification. To migrate from a CCNA Voice to a CCNA Collaboration certification, the holder of an active CCNA Voice certification will need to pass the following exam.

- Implementing Cisco Video Network Devices v1.0 CIVND v1.0 Exam# 210-065

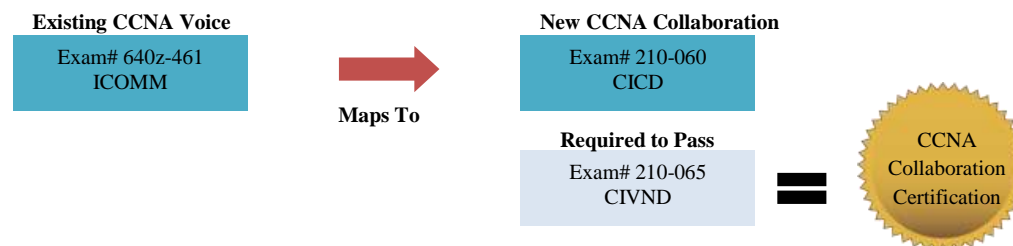
Keep in mind that the CCNA Voice is active for 3 years from the date that the certification was awarded. This 3 year period may extend pass the CCNA Voice certification retirement date.

**Question: CCNA Video certification retires on August 14, 2015. When CCNA Video retires will my CCNA Video certification automatically convert to a CCNA Collaboration certification?**

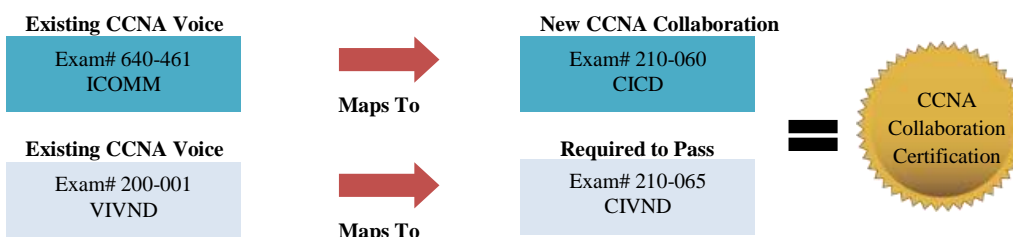
**Answer:** Yes. A candidate possessing a valid CCNA Video certification will be automatically granted a CCNA Collaboration certification. However, the existing recertification period applies. For example, if your CCNA Video certification is scheduled for recertification, you must recertify as a CCNA Collaboration candidate before your CCNA Video certification lapses.

Previous CCNA Voice and CCNA Video Certification Exam & Training Tracks	New CCNA Collaboration Certification Exam & Training Track
Exam# 640-461 - Introducing Cisco Voice and Unified Communications Administration (ICOMM)	Exam #210-060 - Implementing Cisco Collaboration Devices v1.0 (CICD)
Exam# 200-001 - Implementing Cisco Video Network Devices (VIVND1 and VIVND2)	Exam# 210-065 - Implementing Cisco Video Network Devices v1.0 (CIVND 1 & 2)

**Exam Mapping – CCNA Voice to CCNA Collaboration**



**Exam Mapping – CCNA Video to CCNA Collaboration**





## CISCO CCNP COLLABORATION CERTIFICATION FREQUENTLY ASKED QUESTIONS

**Question: What is the CCNP Collaboration certification?**

**Answer:** The Cisco CCNP Collaboration is a 3-year; professional-level certification program and training curriculum intended to recognize voice, video, and collaboration engineers who want to develop their collaboration and video skills.

**Question: With what track is the CCNP Collaboration certification associated?**

**Answer:** The CCNP Collaboration certification is associated with unified communications (UC) and collaboration engineering job roles and technology track, which also includes the Cisco CCNA Collaboration and CCIE Collaboration certifications.

**Question: Why is Cisco introducing the CCNP Collaboration certification?**

**Answer:** Multiple trends are converging, e.g. mobile and dispersed workers, video communication proliferation. Job roles are converging, e.g. voice and video job roles converged to become the collaboration job role. The CCNP Collaboration certification addresses this convergence.

**Question: Who should get a CCNP Collaboration certification?**

**Answer:** The following groups should consider obtaining a CCNP Collaboration certification:

- Network Video engineer
- Voice / UC / Collaboration / Communications Engineer
- Collaboration Tools Engineer
- Collaboration Sales / Systems Engineer
- IP Telephony “VoIP” Engineers
- IP Network Engineers

**Question: What are the requirements to obtain a CCNP Collaboration certification?**

**Answer:** A candidate is required to pass the following 4 exams to obtain a CCNP Collaboration certification.

- Exam # 300-070 - Implementing Cisco IP Telephony & Video, Part 1 v1.0 CIPTV1 v1.0
- Exam # 300-075 - Implementing Cisco IP Telephony & Video, Part 2 v1.0 CIPTV2 v1.0
- Exam #300-080 - Troubleshooting Cisco IP Telephony & Video v1.0 CTCOLLAB v1.0
- Exam # 300-085 - Implementing Cisco Collaboration Applications v1.0 CAPPS v1.0



**Question: If I am working on my CCNP Voice certification, can I apply the completed exams towards a CCNP Collaboration certification?**

**Answer:** In some cases you are able to apply completed CCNP Voice exams towards a CCNP Collaboration certification, but not all exams within the CCNP Voice track will be accepted. For complete information on the status of CCNP Voice exams within the CCNP Collaboration certification, visit the Collaboration Migration Tool

**Question: Are there any required formal training courses to obtain the CCNP Collaboration certification?**

**Answer:** There are no required training courses, however the following instructor-led training courses are recommended to prepare for the required exams.

- Implementing Cisco IP Telephony & Video, Part 1 v1.0 CIPTV1 v1.0
- Implementing Cisco IP Telephony & Video, Part 2 v1.0 CIPTV2 v1.0
- Troubleshooting Cisco IP Telephony & Video v1.0 CTCOLLAB v1.0
- Implementing Cisco Collaboration Applications v1.0 CAPPs v1.0

**Question: What are the prerequisites for the CCNP Collaboration certification?**

**Answer:** A valid CCNA Collaboration certification or any CCIE certification is a prerequisite for the CCNP Collaboration certification. It is also recommended that you have 5–7 years of experience working in a unified communications, voice, video, and/or collaboration network environment.

**Question: The With a CCNP Collaboration certification, what job roles are you prepared for?**

**Answer:** The CCNP Collaboration certification prepares you for the role of a UC /collaboration / communications engineer working in a small-medium business or large enterprise.

**Question: How do I achieve a CCNP Collaboration certification if I already have a CCNP Voice certification?**

**Answer:** A candidate possessing a valid CCNP Voice certification can obtain a CCNP Collaboration certification by passing the following exam:

- Exam # 300-075 - Implementing Cisco IP Telephony & Video, Part 2 v1.0 CIPTV2 v1.0

**Question: CCNP Voice certification retires on August 14, 2015. When CCNP Voice retires will my CCNP Voice certification automatically convert to a CCNP Collaboration certification?**

**Answer:** No. It is however recommended that a candidate with an active CCNP Voice certification migrate to the CCNP Collaboration certification. To migrate from a CCNP Voice to a CCNP Collaboration certification, the holder of an active CCNP Voice certification will need to pass the following exam.

- Exam # 300-075 - Implementing Cisco IP Telephony & Video, Part 2 v1.0 CIPTV2 v1.0

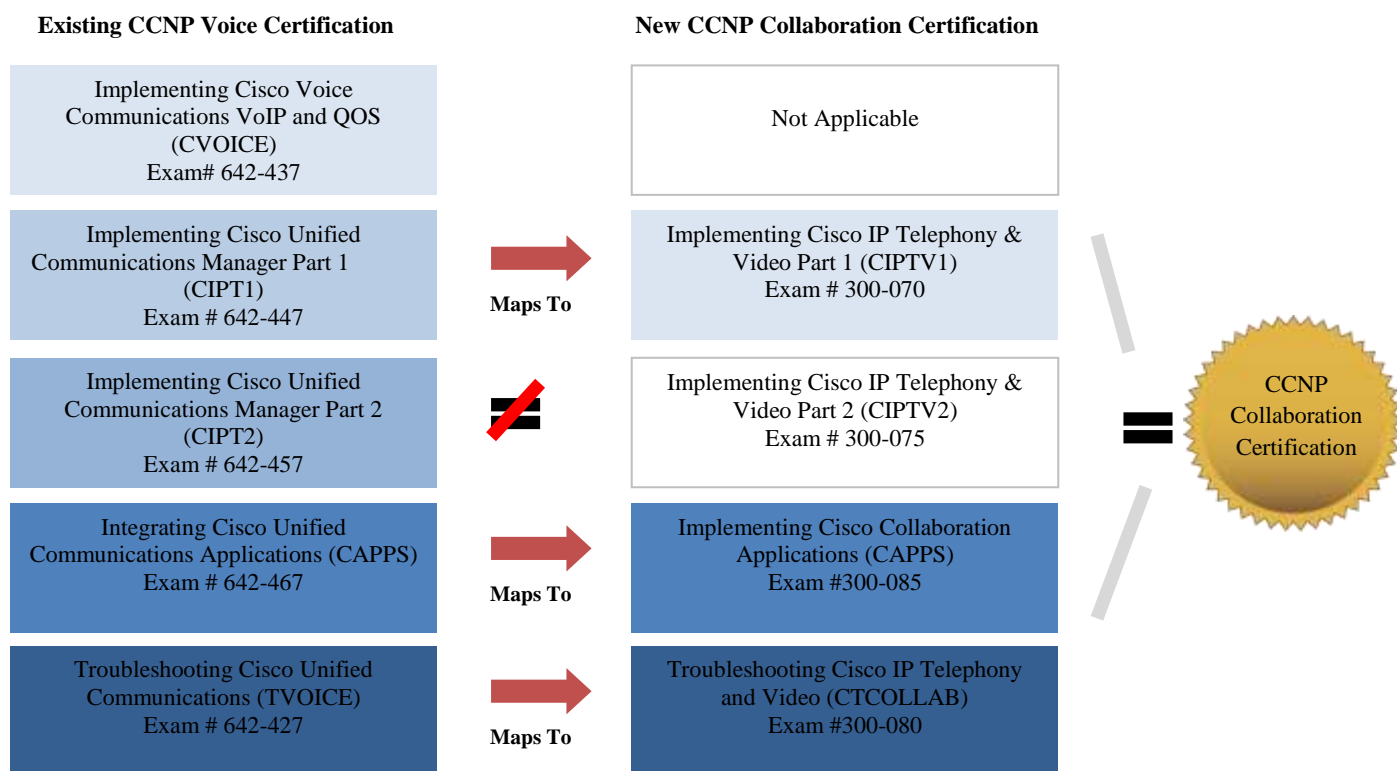
Keep in mind that the CCNP Voice is active for 3 years from the date that the certification was awarded. This 3 year period may extend pass the CCNP Voice certification program retirement date.





**Question: If I have a valid CCNP Voice certification, am I also required to get a CCNA Collaboration certification before obtaining my CCNP Collaboration certification?**

**Answer:** No. Although a CCNA Collaboration is a prerequisite for CCNP Collaboration, a CCNP Voice is a higher-level certification than a CCNA Collaboration. So a candidate with a valid CCNP Voice certification is only required to pass the Implementing Cisco IP Telephony & Video, Part 2 v1.0 (CIPTV2 v1.0) exam to receive a CCNP Collaboration certification.



**FOR ANY QUESTIONS OR TO ENROLL IN A CCNA OR CCNP COLLABORATION COURSE PLEASE CONTACT SUNSET LEARNING INSTITUTE AT [WWW.SUNSETLEARNING.COM](http://WWW.SUNSETLEARNING.COM) OR 888.888.5251**